



C A No. 150939999  
Complaint No. 58/2022

**In the matter of:**

Rampal Singh .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

**Quorum:**

1. Mrs. Vinay Singh Member(Law)
2. Mrs. Monika Taneja, Member (CRM)

**Appearance:**

1. Mr. Rampal Singh, Counsel of the complainant
2. Mr. Imran Siddiqi & Ms. Shweta Chaudhary, On behalf of BYPL

**ORDER**

Date of Hearing: 20<sup>th</sup> April, 2022  
Date of Order: 25<sup>th</sup> April, 2022

**Order Pronounced By:- Mrs. Vinay Singh, Member (Law)**

Briefly stated facts of the case are that the respondent shifted his electricity supply to other pole on pretext of pole being far from the premise of the complainant.

The complainant's grievance is that he is consumer of respondent and consuming electricity through CA No. 150939999 since 2013. The said meter is installed at his premise number 28, FF, Jagdamba Colony, Johripur, Delhi-110094 and is being connection through pole no. KWNZ987. He further added

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that the meter has been disconnected by line man giving the reason that this is far and the connection will be connected to the nearest pole available but the supply from the said pole having no. KWNZ726 is very disruptive. Therefore, he requested the forum to direct the respondent for re-connecting his electricity supply through pole no. KWNZ987.

Notices were issued to both the parties to appear before the Forum on 04.04.2022.

The respondent in their reply stated that the premises in issue i.e. 28, Jagdama Colony, Johripur, Delhi-94, where two electricity connections bearing CA No. 101265157 and 150939999 are installed. It is also submitted that the supply line of CA No. 101265157 was given from nearby pole i.e. pole no. 726, situated at distance of approx. 10 meters from the complainant's premises. Respondent further added that supply line of CA No. 150939999 was given from far away pole bearing no. 987 located at Tunda Nagar which is at distance of approx 99 meters.

On 19.01.2022 a complaint of no power was received vide complaint no. 22011901070 in respect of CA no. 150939999 which was checked by lineman and found that service line is faulty on account of the fact that service line was long of approx 100 meters, as such electricity was sought to be restored through nearby pole bearing no. 726 from where complainant is already getting electricity supply by way of second connection. Also, regarding pole no. EDMC 1326 to 1340, the same have been re-numbered by EDMC.

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The matter was listed for hearing on 04.04.2022, respondent was directed to visit the premises of complainant on 09.04.2022 and also pole which is near to the premise of the complainant. Complainant was also directed to be present along with respondent during site visit.

Respondent was further directed to see the wires and pole situation as per the complainant and file a report on NDOH.

Respondent submitted joint inspection report dated 11.04.2022 submitting therein that there are four BSES poles installed and found intact in good condition. These poles are being used to distribute the power supply in the area.

Complainant also submitted additional information stating therein that pole no. 1326 to 1340 was transferred to EDMC in the year 2018 including two high mast lights. Pole no. 1336 and 1340 are broken and electricity cable is broken from pole no. 1332 to 1340.

The matter was finally heard on 20.04.2022, when both the parties were present and joint inspection report was submitted. Arguments were heard and matter was reserved for orders.

We are of considered opinion that the grievance of the complainant is regarding shifting of his electricity supply to the earlier pole. Respondent submitted that pole number 987 is situated at around distance of 99 meters approx, and they have restored the supply of the complainant from pole no. 726 which is just approx 10 meters far from complainant's premise.

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We are of considered opinion that the grievance of the complainant is regarding shifting of his electricity supply to the earlier pole. Respondent submitted that pole number 987 is situated at around distance of 99 meters approx, and they have restored the supply of the complainant from pole no. 726 which is just approx 10 meters far from complainant's premise.

In the present case, Forum feels that action taken by respondent is correct in respect of transferring the electricity connection from far pole to the nearby pole and the second aspect regarding the maintenance of electricity poles and street lights after the letter of EDMC, since 2018 comes under EDMC for maintenance of street light and poles. So, if the complainant has any grievance in respect of street light he has option/right to approach the EDMC in this regard.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.  
Proceedings closed.



(MONIKA TANEJA)  
MEMBER (CRM)



(VINAY SINGH)  
MEMBER (LAW)